

CHOUTEAU COUNTY LIBRARY SURVEY

Please answer the following questions. Any additional comments you can provide will help us improve our services. Thank you for your input.

1. Do you have a library card issued by this library?

☐yes ☐no

2. Why do you visit the library? (check all that apply)

- | | |
|--|---|
| <input type="checkbox"/> check out books | <input type="checkbox"/> use computers or Wi-Fi |
| <input type="checkbox"/> check out CD's | <input type="checkbox"/> read newspapers or magazines |
| <input type="checkbox"/> check out audio books | <input type="checkbox"/> use photocopier or fax |
| <input type="checkbox"/> check out movies | <input type="checkbox"/> use meeting room(s) |
| <input type="checkbox"/> study/research | <input type="checkbox"/> meet with friends |
| <input type="checkbox"/> attend adult programs | <input type="checkbox"/> attend children's programs |

3. When you visit the library, are you able to find what you are looking for?

☐always ☐frequently ☐sometimes ☐seldom ☐never

4. How helpful is our staff?

☐extremely ☐very ☐somewhat ☐not very helpful ☐not at all helpful

5. Please rate your satisfaction with each of the following services:

Service	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know
Collection (books, magazines, audios, DVDs, CDs, etc.)					
Electronic Resources					
Hours Open					
Interlibrary Loan					
Public Access Computers					
Adult and Children's Programs					

6. How do you find out about the library's programs and services? (check all that apply)

- | | |
|--|---|
| <input type="checkbox"/> Newspaper | <input type="checkbox"/> In- Library flyers and signs |
| <input type="checkbox"/> Library Staff | <input type="checkbox"/> Website |
| <input type="checkbox"/> Friends/Neighbors | <input type="checkbox"/> Local Broadcast Media |
| <input type="checkbox"/> Other: _____ | |

7. If there is one thing that you could change about the library, what would it be?

8. Are there any comments you would like to provide concerning the library, its staff, services and/or programs?

OPTIONAL:

The following information will be used for demographic purposes only.

Please provide information for the person completing the survey.

- ☐ Male
☐ Female

- ☐ Child(up to age 12) ☐ Teen (13-19) ☐ Adult (20-54) ☐ Senior (55+)

Thanks for completing the library survey!